



SOUTH AFRICAN YACHTIES

TERMS AND CONDITIONS

Last Updated: 16/06/2026



1. Introduction

Welcome to South African Yachties ("we", "our", "us").

These Terms and Conditions govern your use of our website, services, forms, communications, and any related services provided by South African Yachties.

By accessing our website or engaging our services, you agree to be bound by these Terms and Conditions. If you do not agree, you must discontinue use of our website and services immediately.

2. Nature of Services

South African Yachties provides administrative assistance and advisory services relating to:

- Visa applications and visa renewals;
- Seafarer and seaman's book applications;
- Documentation preparation and submission assistance; and
- Related yacht crew support services.

We are not a government department, embassy, consulate, immigration authority, or visa-issuing body.

3. No Guarantee of Visa Approval

South African Yachties does not guarantee:

- Visa approval;
- Visa renewal;
- Visa processing times;
- Employment placement;
- Employment offers;
- Job interviews;
- Seaman's book approval; or
- Any outcome from applications submitted to third parties.

All visa and immigration decisions are made solely by the relevant embassy, consulate, immigration authority, or government agency.

Any advice provided by us is based on information available at the time and should not be construed as legal or immigration advice.

4. Client Responsibilities

The client agrees to:

- Provide complete, accurate, and truthful information;
- Submit requested documentation within required timeframes;
- Inform us immediately of any changes affecting their application;
- Attend appointments when required;
- Comply with all applicable immigration and visa requirements.

The client acknowledges that inaccurate, misleading, incomplete, or fraudulent information may result in delays, rejection of applications, or legal consequences.

South African Yachties shall not be liable for any losses arising from inaccurate information supplied by the client.

5. Fees and Payment

All fees are payable in advance unless otherwise agreed in writing.

Invoices must be settled within the period specified on the invoice.

We reserve the right to suspend or discontinue services where payment remains outstanding.

Government fees, embassy fees, courier fees, translation fees, medical examination fees, and other third-party costs are separate from our service fees unless expressly stated otherwise.

6. Refund Policy

Service fees paid to South African Yachties are generally non-refundable once work has commenced.

Refunds may be considered at our sole discretion where:

- No substantive work has been performed; or
- A cancellation request is received before processing begins.

No refunds will be granted due to:

- Visa refusals;
- Delayed processing by authorities;
- Changes in immigration laws or policies;

- Employment opportunities not materialising; or
- Client failure to provide required information.

Third-party fees are non-refundable unless refunded by the relevant third party.

Please refer to our refund policy page at <https://southafricanyachties.co.za/refund-policy> for further information.

7. Processing Times

Any processing times provided by South African Yachties are estimates only.

We do not control the timelines of:

- Embassies;
- Consulates;
- Immigration authorities;
- Government agencies;
- Courier companies; or
- External service providers.

We accept no responsibility for delays caused by third parties.

8. Employment and Recruitment Disclaimer

South African Yachties does not guarantee:

- Employment;
- Job offers;
- Interviews;
- Earnings;
- Career advancement; or
- Placement onboard any vessel.

All hiring decisions are made by employers, recruitment agencies, vessel owners, captains, or management companies.

9. Website Content Disclaimer

Information published on this website is provided for general informational purposes only.

While we strive to keep information accurate and current, immigration requirements, visa rules, and industry regulations may change without notice.

Users should verify all requirements with the relevant authorities before acting on information obtained through our website.

10. Limitation of Liability

To the fullest extent permitted by law, South African Yachties shall not be liable for:

- Visa refusals;
- Missed travel arrangements;
- Lost employment opportunities;
- Delays in processing;
- Government decisions;
- Loss of income;
- Consequential or indirect damages;
- Errors caused by third parties.

Our total liability for any claim shall not exceed the fees paid directly to South African Yachties for the relevant service.

11. Third-Party Services

Our website may contain links to third-party websites or services.

We do not control and are not responsible for:

- Third-party content;
- Privacy practices;
- Processing delays;
- Service quality; or
- Decisions made by third parties.

Use of third-party websites is at the user's own risk.

12. Intellectual Property

All website content including:

- Text;
- Logos;
- Branding;
- Graphics;

- Forms;
- Downloads; and
- Website design

is owned by or licensed to South African Yachties.

No content may be copied, reproduced, distributed, or used without prior written consent.

13. Privacy and Data Protection

South African Yachties processes personal information in accordance with applicable South African privacy laws, including the Protection of Personal Information Act (POPIA).

By using our services, you consent to the collection and processing of your personal information for the purpose of providing services to you.

Information may be shared with:

- Embassies;
- Consulates;
- Government authorities;
- Courier providers;
- Recruitment partners; and
- Other service providers where necessary to perform our services.

14. Communications

By submitting an enquiry or engaging our services, you consent to receiving communications from us via:

- Email;
- Telephone;
- SMS;
- WhatsApp; and
- Other electronic means.

You may opt out of marketing communications at any time.

15. Force Majeure

We shall not be liable for failure or delay in performance caused by events beyond our reasonable control, including:

- Government action;
- Changes in immigration policies;
- Pandemics;
- Natural disasters;
- War;
- Civil unrest;
- Internet failures; or
- Transportation disruptions.

16. Amendments

We reserve the right to amend these Terms and Conditions at any time.

Updated versions will be published on our website and become effective upon publication.

17. Governing Law

These Terms and Conditions shall be governed by and interpreted in accordance with the laws of the Republic of South Africa.

Any disputes arising from these Terms and Conditions shall be subject to the exclusive jurisdiction of the South African courts.

18. Contact Information

For any questions relating to these Terms and Conditions, please contact:

South African Yachties

[South African Yachties Website](#)

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